

Theme I: Timely and Efficient Transitions

Measure Dimension: Efficient

Indicator #1	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Number of ED visits for modified list of ambulatory care-sensitive conditions* per 100 long-term care residents.	P	Rate per 100 residents / LTC home residents	CIHI CCRS, CIHI NACRS / Oct 2021 - Sep 2022	16.54	14.00	PROV AVG:18.5	NLOT, Chatham-Kent EMS

Change Ideas

Change Idea #1 To improve percentage of ED visits to be under the provincial average

Methods	Process measures	Target for process measure	Comments
New Medical Director reviewing strategies and continue to collaborate with health care partners to reduce Emergency Department visits	Number of unnecessary ED visits monthly by DOC, NLOT team and MD.	Number of ED transfers will remain lower to the provincial average when released in February/March 2023	

Theme III: Safe and Effective Care

Measure Dimension: Safe

Indicator #2	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percentage of residents utilizing indwelling catheters.	C	% / LTC home residents	CIHI CCRS / January 2023-December 2023	10.50	5.50	PROV Avg 4.3%	

Change Ideas

Change Idea #1 Review diagnosis and medical history upon admission and readmission from Hospital.

Methods	Process measures	Target for process measure	Comments
New Medical Director reviewing strategies and continue to collaborate with health care partners to reduce percentage of indwelling catheters.	Number of unnecessary indwelling catheters upon admissions and readmissions	To decrease the current performance by 5%	