

Access and Flow | Efficient | Priority Indicator

	Last Year		This Year	
Indicator #2	16.54	14	25.83	20.66
Rate of ED visits for modified list of ambulatory care–sensitive conditions* per 100 long-term care residents. (Fairfield Park)	Performance (2023/24)	Target (2023/24)	Performance (2024/25)	Target (2024/25)

Change Idea #1 Implemented Not Implemented

To improve percentage of ED visits to be under the provincial average

Process measure

- Number of unnecessary ED visits monthly by DOC, NLOT team and MD.

Target for process measure

- Number of ED transfers will remain lower to the provincial average when released in February/March 2023

Lessons Learned

Challenges: New LTC physician unfamiliar with resources in house to prevent ED visit. Many families have preference to send to hospital.
 Success: New MD very supportive of reducing ED visits.

Comment

We have included this indicator in the 2024/2025 QIP.

Safety | Safe | **Custom Indicator**

	Last Year		This Year	
Indicator #1	10.50	5.50	17	NA
Percentage of residents utilizing indwelling catheters. (Fairfield Park)	Performance (2023/24)	Target (2023/24)	Performance (2024/25)	Target (2024/25)

Change Idea #1 Implemented Not Implemented

Review diagnosis and medical history upon admission and readmission from Hospital.

Process measure

- Number of unnecessary indwelling catheters upon admissions and readmissions

Target for process measure

- To decrease the current performance by 5%

Lessons Learned

Successes: Bladder retraining. Implementation of totes.

Challenges: Many residents coming from hospital and community with indwelling catheters in situ. Hospitals were not willing to assist in catheter removal.