

<b>MANUAL:</b> <i>HEALTH &amp; SAFETY</i>	<b>HOME SPECIFIC NAME:</b> <input checked="" type="checkbox"/> Fairfield Park <input type="checkbox"/> Brouillette Manor <input type="checkbox"/> LaPointe-Fisher Nursing Home <input type="checkbox"/> Corporate
<b>TITLE:</b> <i>CODE WHITE- VIOLENT PERSON /AGGRESSIVE SITUATION</i>	<b>SECTION:</b> EMERGENCY PREPAREDNESS
	<b>PAGES:</b> 3

**EFFECTIVE DATE:** MAY 2016

**REVISED:** FEB 2019, JUNE 2022

**POLICY:**

The home shall have an emergency plan for violent outburst in the home. The emergency code denoting this situation shall be "Code White".

**PROCEDURES:**

**TRAINING & EDUCATION**

Staff shall be trained on this plan upon hire and provided with refresher education annually thereafter.

Residents and/or their legal representative will be advised, on admission, that the current version of the emergency plans are available on the Home's website and a copy of such plans can be made available upon request.


**TESTING OF PLAN**

This plan shall be tested annually.

**ACTIVATION OF PLAN**

The staff member observing violent/aggressive situation will announce twice: "Code White, as well as the location (i.e. green wing, Courtyard Dining Room, etc.)" over the External P.A. System.

The RN Supervisor in that location will respond by going immediately to the location announced, assessing the situation & directing staff.

Review date:	Apr 17 2023					
Signature:						

The senior PSW from each home area, as well as all supervisors and managers will respond immediately by going to the announced location and standing quietly with their hands at their sides, giving the RN Supervisor plenty of room to speak with person who is exhibiting the violent/aggressive behaviour. If possible, they will quietly remove other residents from the area, and follow direction by the RN Supervisor until the situation has been diffused.

Note: On the night shift, it will be the RPN, the senior PSW in courtyard and the senior of the three PSWs on west side

Supervisory staff will call 911 and notify authorities if person continues to threaten and refuses to back down or leave the building.

All staff responding will note details of the aggressor, if unknown (i.e. height, weight, clothing, speech, accent and other unusual characteristics, recording them as soon as possible.

## **EVACUATION**

In the event an evacuation of the home is required, refer to the emergency plan, "Code Green – Evacuation".

## **REPORTING**

- ✓ Situation involving resident – complete Resident Incident Report
- ✓ Situation involving staff – complete Staff Incident Report
- ✓ Situation involving volunteer or visitor – complete Occurrence Report
- ✓ Review/complete Critical Incident/Mandatory Reporting procedure, if required.


## **COMMUNICATION**

The Home shall communicate to residents, substitute decision-makers, if any, staff, volunteers, students, caregivers, the Residents' Council and the Family Council, if any, on the emergency in the home

- ✓ at the beginning of the emergency,
- ✓ when there is a significant change throughout the course of the emergency
- ✓ when the emergency is declared over

## **RECOVERY**

A debrief is provided for residents, substitute decision-makers, staff, volunteers and students involved.

Review date:	April 2023					
Signature:						

The Administrator or delegate will ensure resumption of regular operations of the home takes place (i.e. coordinate with managers, service providers and support workers to ensure all essential services are in place)

Coordination with Social Services to meet with residents, families and staff who may have experienced distress during the emergency, to offer support and resources.

**EVALUATION**

The emergency plan shall be evaluated annually and updated, if needed. If the plan has been activated, it shall be evaluated within 30 days of the emergency being declared over and updated, if needed.

Review date:	April 2024					
Signature:	