

June 12, 2020

### Supervised Outdoor Visits

Dear Family / Friends,

We know that you are missing your loved ones and that they are missing you. We would like to see you enjoy time with one another. We have been working on ways to ensure safe "supervised" visiting methods and will be sharing our policy & procedure next week, along with the date the visits will begin. Attached is some information we received from the Ministry of Long-Term Care to help us identify what protocols are necessary to be in place before "Phase 1: Outdoor Visiting Only" can resume.

At this time we can share with you that the visits will occur daily between the hours of 10 am and 7 pm (meal times excluded). Please note that visits may be cancelled at any time due to inclement weather or to meet the operational needs of the home.

With the nice weather upon us, we will have a designated outdoor visiting area for you and your loved one for safe visiting. You **MUST pre-book** an appointment for this visit, as well as a window visit or telephone visit, by emailing our Activation Department at [brittanyv@fairfieldpark.ca](mailto:brittanyv@fairfieldpark.ca). An email is preferred; however if you are unable to do this, you can call 519-627-1663 and ask for our Activation Department. Each resident may receive one visit with one visitor per week. If additional space is available, additional visits may be booked.

**NO OUTDOOR VISIT CAN BE PRE-BOOKED/SCHEDULED YET. PLEASE WATCH OUR WEBSITE OR THE EMAIL YOU HAVE PROVIDED US WITH FOR WHEN YOU CAN START TO DO THIS.**

Visits will be scheduled for a 30-minute block of time; however this 30-minute allotment will include 5 minutes to bring the resident to the visiting area and 5 minutes to return the resident to their home area. Thus, it is very important that you arrive on time. Please do not arrive until 5 minutes before your scheduled visit. We ask you do not arrive too early so you are not crossing paths with other visitors. Visitors are always to ensure physical distancing (2m/6') with others on the site. The visiting area will need to be cleaned and disinfected between every visit.

Although we are working on a detailed policy/procedure, we can share with you at this time, some of the protocols you will be required to follow to ensure a safe visit:

- ✓ Go to the sign saying 'Family Visiting Area'
- ✓ Undergo active screening with successful pass result.
- ✓ Attest to having been tested for COVID-19 within the prior 2 weeks & received a negative result, and subsequently not having tested positive. NOTE: A drive-thru testing clinic is taking place today & tomorrow in Wallaceburg at the hospital from 9-5pm. Otherwise, there is a COVID-19 Testing Centre located in Chatham on 47 Emma Street.
- ✓ Clean hands using the hand sanitizer provided
- ✓ Wait for staff member to invite you to the visiting area
- ✓ Visitors must provide their own face covering & it must be worn on their face at all times.
- ✓ Do not bring pets or any outside beverages or food items for your loved one
- ✓ Any packaged items that you would like to leave for your loved one should be dropped off at the front entrance as per our current process (designated drop off days & times).
- ✓ Do not physically embrace with your loved one. Please ensure that you are following physical distancing guidelines and remaining within designated area. Failure to do so will result in your loved one being in isolation for 14 days and a COVID-19 test completed. Future visits may be discontinued
- ✓ After blowing nose, touching eyes, mouth, coughing or sneezing and at the conclusion of the visit, clean hands with the hand sanitizer provided
- ✓ Exit the home's property immediately at the conclusion of the visit. Should you have any questions, please speak to the Visit Supervisor on duty.

Enjoy your visit! It will be great to see you again and we hope to continue to move forward to open up the Home safely to further visiting in the coming weeks.

Regards,  
  
Tracey Maxim  
Administrator